

SANITATION DEPARTMENT

MISSION STATEMENT

It is the goal of the Sanitation Department to provide an outstanding level of service regarding the general appearance of the Town of Spring Lake.

DIRECTOR

The Sanitation Department falls under the leadership and guidance of the Public Works Director.

OVERVIEW

The Town of Spring Lake utilizes three (3) different services to meet your sanitation needs:

- Household waste is collected by Waste Management . They can be contacted at (910) 480-4010.
- Recyclables are collected by OCS . They can be contacted at (910) 485-7755.
- Yard debris, white goods and other related items are collected by the Town of Spring Lake. Public Works Administrative offices can be reached at (910) 497-3390

For more information on the Sanitation Department, all services offered as well as rates, fees and information on other Departments with the Town's Public Works Division, visit the Town's website at

www.spring-lake.org

Town of Spring Lake
Spring Lake Public Works
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Director of Public Works
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Spring Lake, NC 28390
(910) 436-0241 x 303

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www.spring-lake.org



Waste Management
691 Tom Starling Road
Fayetteville, NC 28306
(910) 480-4010
Or
(910) 488-2827

Household Waste



GENERAL INFORMATION

- Waste Management is the service provider which handles the household waste for the Town.
- Normally, you are issued a trash can and household waste services are started when you establish water services with the Town.
- If you do not have a trash can and need to obtain one, please contact the Revenue Collections Supervisor at (910) 436-0241 x317.

REPORTING ISSUES

1. If you need to report that your household waste has not been picked up or if you need a new trash can because your current one has been damaged, please call Waste Management at (910) 480-4010 or (910) 488-2827.
2. If you have called Waste Management and it has been more than two (2) weeks since your household waste has been picked up or if you have called Waste management more than twice (2x) requesting a new trash can because yours was damaged, please call the Public Works Administrative Assistant at (910) 497-3390 or send them an e-mail at asommers@spring-lake.org. Please be sure to include your name, physical address, phone number where you can be reached (should they have questions) and approximate times/dates you tried contacting Waste Management.
3. If you have contacted Waste Management and the Public Works Administrative Assistant regarding service or acquiring a new trash can due to damage and have not been assisted, please call Town Hall at (910) 436-0241. The Office Assistant or Public Works Director can assist you.

Spring Lake Public Works

Spring Lake Public Works

PICK-UP INFORMATION

- Household waste is picked-up once per week.
- Please place container at the curbside no earlier than 5:00 pm the day before pick-up.
- Please remember to remove the container from the curbside no later than twelve (12) hours after pick-up.
- Items to large to fit in the ninety (90) gallon container may be piled neatly beside the container for pick-up at curbside.
- Please place only refuse (household waste) in the container. **NO** rocks, sticks or dirt. **NO** automotive greases or oils. **Absolutely NO HOT ashes.**
- **NO** bundles or bags over eighteen (18) inches in diameter or fifty (50) pounds or too large for one man to lift.

ITEMS THAT WILL NOT BE PICKED UP

There are certain items that will **NOT** be picked up as part of household waste. They include:

- Materials such as car batteries, covered paint cans, fuel tanks, motor oil, hazardous materials, etc. These items are not acceptable for disposal at a sanitary landfill.
- Construction/demolition debris, debris generated by a commercial contractor or resulting from clearing and grading - especially no bricks, rock, dirt, etc. Any debris generated by commercial or for hire maintenance operations will not be picked up.
- No limbs. **No** stumps or tree .
- Hot or live coals or fire.
- Garbage, trash or waste not properly placed or stored.
- Large bulky items such as car bodies, storage buildings, auto or truck tires, etc.
- No recyclable items.
- No hazardous materials or liquids.
- No petroleum products.
- Other materials restricted by Federal, State, County or Town ordinances.

(910) 497-3390

PICK-UP SCHEDULE

DAY	LOCATION
MONDAY	East of NC 210 and West Bragg Blvd.
TUESDAY	West of NC 210, part of Chapel Hill Rd., and Woodland West
WEDNESDAY	East of Bragg Blvd., Deerfield Sub-Division, Tram & Vass Roads & part of Chapel Hill Rd
THURSDAY	Odell Road, Old and New Holly Hills
FRIDAY	South of McKenzie Road

HOLIDAY SCHEDULE

When a holiday falls on your normal pick-up day, your refuse will be collected the next business day. All pick-ups, THAT WEEK ONLY, will be one day later.

Waste Management recognizes the following days as holidays and is subject not to operate on those days:

- New Year's Day
- Memorial Day
- Independence Day
- Labor Day
- Thanksgiving
- Christmas