

SANITATION DEPARTMENT

MISSION STATEMENT

It is the goal of the Sanitation Department to provide an outstanding level of service regarding the general appearance of the Town of Spring Lake.

DIRECTOR

The Sanitation Department falls under the leadership and guidance of the Public Works Director.

OVERVIEW

The Town of Spring Lake utilizes three (3) different services to meet your sanitation needs:

- Household waste is collected by Waste Management . They can be contacted at (910) 480-4010.
- Recyclables are collected by OCS . They can be contacted at (910) 485-7755.
- Yard debris, white goods and other related items are collected by the Town of Spring Lake. Public Works Administrative offices can be reached at (910) 497-3390

For more information on the Sanitation Department, all services offered as well as rates, fees and information on other Departments with the Town's Public Works Division, visit the Town's website at

www.spring-lake.org

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www.spring-lake.org



Yard Debris



Spring Lake Public Works

Spring Lake Public Works

(910) 497-3390

GENERAL INFORMATION

- The Town of Spring Lake's Public Works Department is the service provider which handles the removal of yard debris for the Town.
- For general questions pertaining to yard debris services and yard debris removal, please contact the Public Works Department Administrative Offices at (910) 497-3390.

REPORTING ISSUES

1. If your yard debris has not been picked up and you had it properly placed at the curb in time for pick-up for that week, please call the Public Works Administrative Assistant at (910) 497-3390 or e-mail at asommers@spring-lake.org. Please be sure to include your name, physical address and a phone number where you can be reached (should they have questions.)
2. If you have contacted the Public Works Administrative offices regarding your service and have not been assisted, please call Town Hall at (910) 436-0241. The Office assistant or Public Works Director can assist you.

HOLIDAY SCHEDULE

When a holiday falls on your normal pick-up day, your refuse will be collected the next business day. All pick-ups, THAT WEEK ONLY, will be one day later.

The Public Works Department follows the holiday schedule of the Town of Spring Lake which is adopted by the Spring Lake Board of Aldermen. The Town's holiday schedule is posted on the Town's website at www.spring-lake.org/from_town_hall/hours.php

PICK-UP INFORMATION

- Yard waste is picked up once (1x) per week.
- Yard waste that needs to be placed at curbside by 7:00 am the day of your normal waste pick-up. Yard debris is normally picked up in conjunction with household trash (the afternoon of your normal pickup or the following afternoon.)
- Yard debris should be placed in a neat pile at the curb. Ideally, it should be placed in clear plastic bags so it is clearly identifiable as yard debris. It may also be placed in a special container labeled/marked, "YARD DEBRIS ONLY" issued to the elderly. This applies to all yard debris (grass clippings, leaves, small limbs, etc.)
- Large limbs or vines which require a chipper should be stacked neatly at the curb.
- Nothing over six (6) inches in diameter or longer than six (6) feet should be placed at curbside for pick-up.
- Loose leaf pick-up is scheduled at curbside from October through January 15th as needed.
- Call the Public Works Administrative Offices at (910) 497-3390 to schedule a special pick-ups.

PICK-UP SCHEDULE

DAY	LOCATION
MONDAY	East of NC 210, West Bragg Blvd. and south of McKenzie Rd
TUESDAY	West of NC 210, part of Chapel Hill Rd., and Woodland West
WEDNESDAY	East of Bragg Blvd., Deerfield Sub-Division, Tram & Vass Roads & part of Chapel Hill Rd
THURSDAY	Odell Road, Old and New Holly Hills

ITEMS THAT WILL NOT BE PICKED UP

- Any quantity in excess of one (1) tree greater than thirty (30) feet in height and/or eighteen (18) inches in diameter will be considered lot clearing and will not be picked up.
- Nothing over six (6) inches in diameter or longer than six (6) feet should be placed at curbside for pick-up.

REMINDERS:

There are certain items that will NOT be picked up as part of household waste or yard debris. They include:

- Materials such as car batteries, covered paint cans, fuel tanks, motor oil, hazardous materials, etc. These items are not acceptable for disposal at a sanitary landfill.
- Construction/demolition debris, debris generated by a commercial contractor or resulting from clearing and grading - especially no bricks, rock, dirt, etc.
- Any debris generated by commercial or for hire maintenance operations will not be picked up.
- No stumps or tree trimmings generated by commercial contractors; these should be removed by the contractor.
- Hot or live coals
- Large bulky items such as car bodies, storage buildings, auto or truck tires, etc.
- Other materials restricted by Federal, State, County or Town ordinances.