

TOWN OF SPRING LAKE
PUBLIC NOTICE TO DRINKING WATER CUSTOMERS

The Town of Spring Lake will be conducting a free chlorine burnout of its water distribution system. The burnout will begin on **Sunday, March 1, 2020** and end on **Tuesday, March 31, 2020**. Normal treatment will resume on Wednesday, April 1, 2020.

Currently the Town of Spring Lake purchases drinking water from Harnett County and Fayetteville PWC which both uses chloramines for disinfection of the drinking water. Chloramines are created by combining chlorine and ammonia. During this free chlorine burn, the disinfection process will be changed from chloramines to free chlorine. Free chlorine is a stronger and faster-acting disinfectant.

During the burnout period, some Spring Lake water users may notice a chlorine odor as a result of this change in the treatment process. Some users of water may also experience periods of discolored water as a result of the required distribution-system flushing that will accompany this change back to chlorine-only disinfection in order to distribute the new disinfectant throughout the distribution system.

Water customers should be aware that during this time, traces of ammonia may still be in the water. Therefore, it is recommended that water customers, who pre-treat to remove chloramines prior to the water being used, should continue to do so.

Water customers should also be aware that residual traces of ammonia and chlorine must be removed from the water prior to its use in fish aquariums and ponds, kidney dialysis and some commercial manufacturing of food and beverage.

Is the Water Safe to Drink?

Yes, the water is safe to drink throughout this process. Any odor and color issues will be nuisance only, which will subside as the flushing is completed. Discoloration in laundry is possible during this time. Cleaning additives are readily available at local stores to help prevent or remove any discoloration that may occur. Customers who use tap water for kidney dialysis at home should consult their doctor to advise them if any changes are necessary in their residual disinfectant neutralization procedures. Customers utilizing the water for aquariums should monitor both free and combined chlorine residuals.

If you have any questions regarding the Free Chlorine Burnout please contact Tim Garner, Water Resources Manager at (910) 703-8914 or by email at tgarner@spring-lake.org.